

Sun River Electric Cooperative, Inc.
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Pre-Pay Service Agreement

Sun River Electric Cooperative, Inc. (SREC) offers a Pre-Pay payment option to any SREC consumer who has a single-phase residential electric service that is no greater than 200 amps and 120/240 volts.

As a Pre-Pay consumer, I understand that any existing deposits will be applied to outstanding balances and/or my new Pre-Pay service. **Initial here:** _____

My initial payment must be at least \$100.00. **Initial here:** _____

If I have an outstanding balance (which cannot exceed \$300.00), 50% of every payment will be applied to the outstanding balance on my traditional account until it is paid in full. My balance as of today is \$_____. **Initial here:** _____

My usage will be charged against my account daily, based on the midnight meter reading. The base charge and yard light (if applicable) are prorated daily. My account will be trued up at the end of each month. Charges continue to accumulate even if my balance is less than zero (\$0.00). **Initial here:** _____

My previous month's demand will be charged against my account around the first of each month. I understand that the demand on my account ranged from _____ to _____ kW during the previous year, but based on my usage patterns, my future monthly demand may be lower or higher than that range. **Initial here:** _____

When my Pre-Pay account balance is less than \$20.00, I would like to be notified by **(circle options): e-mail, text message, or no notification**. It is my responsibility to maintain and keep SREC informed of any change in means of communication. However, I understand I am responsible for checking my balance online and will be subjected to disconnection if my balance is less than zero (\$0.00). **Initial here:** _____

I understand that if my Pre-Pay account balance becomes negative, my service will be disconnected after 10:00 a.m. Monday - Friday, excluding holidays and other office closures. To avoid disconnect, payment must be made by 10:00 a.m. on the first business day following a weekend or holiday. **Initial here:** _____

I understand that if my Pre-Pay account is disconnected due to a negative balance, my service will be reconnected during normal business hours only, (Monday - Friday, 8:00 a.m. - 4:30 p.m.) excluding holidays and other office closures. If my account is disconnected I will incur a \$10.00

reconnect charge. Reconnects require the past due amount and reconnect charge to be paid, along with sufficient funds to bring the account balance up to \$40.00. Medical conditions and/or inclement weather will not postpone disconnection of the account. Pre-Pay accounts are not eligible for payment arrangements. **Initial here:** _____

Payments can be made anytime online at www.sunriverelectric.coop (through SmartHub or Pay Now) or during business hours at the Fairfield office or by phone. **Initial here:** _____

I understand the difference between Pre-Pay and traditional postpaid service and I am voluntarily requesting Pre-Pay service from SREC. I understand that my electric service will be subject to disconnection any time my Pre-Pay account has a balance of zero (\$0.00). I accept responsibility for any consequences, including personal injury or property damage, which might result from my failure to make timely purchases of electricity in order to maintain uninterrupted electrical service. **Initial here:** _____

I understand I must remain on the Program for a period of not less than one year from the date of signed agreement. After one year, if I wish to be removed from the Program and resume monthly billing, I understand the account balance must be current with all arrears paid and all fees/penalties must be paid. I understand I will be subject to a credit check and if necessary a deposit will be collected. **Initial here:** _____

I have read and agree to the terms of the SREC Pre-Pay Service Agreement. I understand that the SREC Pre-Pay Service Agreement and any associated policies are subject to change at any time. **Initial here:** _____

Consumer Name: _____ Account Number: _____

Mailing Address: _____

Physical Address: _____

Home Phone: _____ Cell Phone: _____

Email Address: _____ Meter Number: _____

Consumer Signature: _____ **Date:** _____