

# Sun River Electric Cooperative



**Office Hours:** 8 a.m. to 4:30 p.m. Mon.-Fri.  
**Phone Numbers:** 406-467-2526 or 1-800-452-7516

**Website:** [www.sunriverelectric.coop](http://www.sunriverelectric.coop)

**After Hours & Weekend Dispatch:**  
**406-467-2526 or 1-800-452-7516**

If calling from a local number or cell phone –  
please use: 406-467-2526 or 406-467-2527

**Be sure to check your breakers before reporting outages.**

# Ripples

JULY 2022

## SMART HUB

Use it to do more than just pay your bill

## MESSAGE

FROM THE OFFICE

COLUMN BY **SHELLEY BATSON**  
Manager of Finance & Administration

**S**UN River Electric Cooperative's payment portal, SmartHub, is more than just a place to view and pay your electric bill. You can also view your kilowatt hour usage and KW (demand). Go to our website at [www.sunriverelectric.coop](http://www.sunriverelectric.coop) and click on:

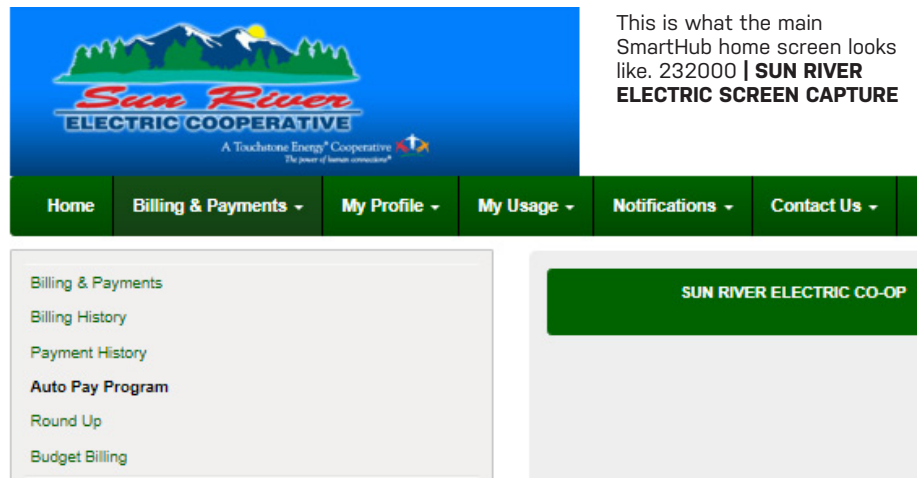


Pay Bill

If you have already created your account, simply log in, if you have not created an account, follow the steps and get set up – it's easy. Once you are logged into your account, you will see a page that looks like the image on this page.

### Billing & Payments

This tab allows you to make a payment either by credit/debit card or e-check. You can view your billing and payment history, and request to be put



This is what the main SmartHub home screen looks like. 232000 | **SUN RIVER ELECTRIC SCREEN CAPTURE**

on autopay either by bank ACH on the 1st or credit/debit card on the 5th. You can also sign up for budget billing or operation roundup.

### My Usage

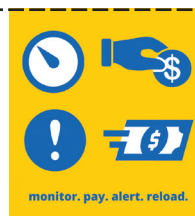
This is another powerful tool that you can use to view your hourly, daily or monthly KW hr and KW usage. Go

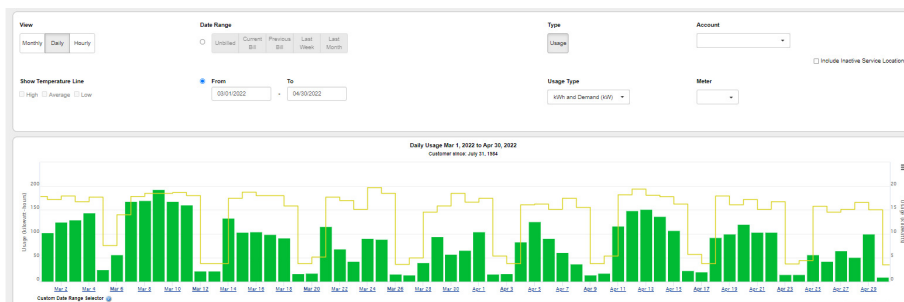
to Usage Explorer and select Monthly, Daily or Hourly. Enter the date range you want to view. If selecting hourly, keep the range to 24 hours for best results. The usage type drop-down box allows you to view KW hr only, KW only or both. Once selected, you will see a graph similar to the one on the next page.

### REMINDER:

Bills not paid by the 10th of the month will be charged a \$10 late fee.

Pay as you go with  
**prePAY**  
electricity from SREC. It is easy!  
Call SREC to get started.





The My Usage tool allows you to view your hourly, daily or monthly power usage. | **SUN RIVER ELECTRIC SCREEN CAPTURE**

Hover over the green bars and you will see the KWhrs used that day, or the yellow bar and you will see the KW (demand) for that day. Keep in mind the usage may vary slightly from what is on your bill, due to the time of day the reading is taken. Using the explorer gives you the opportunity to monitor what you are using daily and compare that to what you are doing in your household.

## My Profile


This tab allows you to update your personal information, store and update payment types, and sign up for paperless billing.

## Notifications

This tab allows you to select what billing and miscellaneous notifications you would like to receive and whether you get those notifications by text message or email.

## Contact Us

This tab allows you to send inquiries to our inbox for billing questions and other miscellaneous inquiries. Please don't use this to report an outage, as the inbox is not monitored 24-7.

If you experience an outage or if you have any other questions, please call the office at (406) 467-2526 or 1-800-452-7516. 

# EVERYONE LOVES A PARADE

Look for the Sun River Electric Cooperative crew at your local parades this summer! We have fun icy pop koozies to give away! If you missed us in Conrad, hopefully we will see you in Highwood, Augusta, Choteau, Fairfield, or Simms.





# INDEPENDENCE DAY

★ ★ ★

## CLOSURE

Sun River Electric Cooperative's office  
will be closed Monday, July 4

## SWAP COLUMN

**FOR SALE:** Like New Grain Bins 3,500 Bushel (13' tall x 18' across) – \$3,500 ea. OBO. In excellent condition. Need to be moved. Call Connie at 406-868-1128

## HIDDEN NUMBER

If you find your account number hidden in this issue, it is worth a \$50 credit on your next statement. There is one number hidden in every issue. Give us a call if you are the lucky consumer.

**406-467-2527 or  
1-800-452-7516**

ALWAYS  
**CALL**

BEFORE YOU  
**DIG**



## BOARD OF TRUSTEES

### OFFICERS

Leonard Sivumaki, President.... 406-264-5482  
Robert Pasha, V.P. .... 406-799-2292  
Mitch Johnson, S/T ..... 406-467-2109

### TRUSTEES

Russ Bloom ..... 406-431-0168  
John Burgmaier ..... 406-463-2522  
Chris Music ..... 406-600-8375  
Bryce Johns ..... 406-289-0730

### MANAGER

Brad Bauman..... 406-467-2527